



Welcome to Creative Therapeutics, Ltd., a Physical/Occupational Therapy clinic devoted to client centered care. We look forward to working with you.

Following is a brief overview of our payment policy:

Physical/Occupational Therapy Evaluation \$ 150.00

Physical/Occupational Therapy Treatment,
Most appointments are approximately 1 hour \$ 180.00

INSURANCE

Unless you KNOW that you have met your deductible, payment is due in full for your initial evaluation at the time of your first appointment. This will allow time for insurance confirmation and information regarding your deductible. For subsequent treatments you are required to pay your co-payment or co-insurance at the time of treatment.

We will be happy to check with your insurance company regarding your Physical/Occupational Therapy benefits. As a service to you we will bill your insurance company directly. To assist us, we ask that you provide complete insurance information. Even though we verify your coverage with the insurance company, it is not a guarantee of payment. **Your insurance is an agreement between you and your insurance company. If your insurance company does not pay, you will be required to pay.**

PURCHASING PRODUCTS

Most insurance companies do not pay for products that may aid in your Physical/Occupational Therapy treatment. **Payment for all products is due at the time of service.** As a courtesy we will bill your insurance company. If they do pay for the product, we will credit/refund your account.

DOCTOR REFERRAL

A Physical/Occupational Therapist is allowed to evaluate your condition without a doctor's referral, but we cannot treat without a current relevant diagnosis from a doctor or chiropractor. Most insurance companies require a doctor's prescription to reimburse for Physical/Occupational Therapy.

PRIVATE PAY

Once you have been diagnosed, you do not need a doctor's permission to have Physical Therapy treatment if you do not intend to have insurance pay for the treatment.

New patient welcome 10/05

CREDIT CARD

For your convenience we accept VISA, MASTERCARD, DISCOVER and AMERICAN EXPRESS as a payment option.

WORKMAN'S COMPENSATION

All pre-authorized claims will be sent directly to the Worker's Compensation Carrier. In the event your case becomes denied or disputed, you will be responsible for payment. A payment plan will be arranged for you.

AUTOMOBILE ACCIDENT

If you have supplied us with an Insurance company and a contact person that is responsible we will send the bills to them. If you do not have this information confirmed we will need to send the claims to your health insurance company or you will need to pay as you go. If they do not pay in a timely manner you will be responsible for payment.

CANCELLATION POLICY

Cancellations made with less than 12 hours notice will be charged a \$25 fee.

PAYMENT PLAN

We are happy to work with you to set up an affordable, flexible payment plan.

NSF CHECKS

All NSF checks will be charged a \$25 fee.

TREATMENT TEAM

We work as a treatment team. It is likely that you will work with more than one therapist. The treatment team discusses each client's progress on a weekly basis to ensure quality care. Lynn Batalden, P.T. and owner of Creative Therapeutics, Becky Rogers, P.T.A. and Clinic Director, Chamberlin DeWitte, P.T., Jamie Justice, P.T., Denise Nichols, OTRL, & Danielle Rempfer, LMT make up the treatment team at Creative Therapeutics.

ADDITIONAL INFORMATION

PLEASE WEAR LOOSE, COMFORTABLE CLOTHING.

Treatment sessions generally last ½ to one (1) hour.

Most clients are seen 1 – 3 times per week for an average of 12-15 weeks.

Your personal health goals are an integral part of your treatment. Take a few minutes to think about what you want to achieve.

Our treatment focus is gentle, effective care. We strive to make you comfortable and find the least painful way to your recovery.

We work with individuals with all types of injuries and illnesses, who are all sizes, shapes and ages. We are excited about your individual potential for improved health and wellness.

Providing high quality care is our priority. We encourage your input regarding your treatment and our facility.

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